

SOL New Student/Parent Tutor Agreement

Last updated 4/3/17

Charges and Rates

Student Owned Learning (SOL), LLC charges private, one-on-one tutoring rates based on student age and course level.

- \$25/30 min. per student K-5th grades
- \$35/hr per student 6-8th grades
- \$45/hr per student 9-12th grades
- \$65/hr for college and adult learners

We meet with most students for 1 hour sessions 1-2 times per week, and collect pre-payments online through PayPal or our TutorPanel system in blocks.

- Block A = 3 sessions (\$75-195)
- Block B = 6 sessions (\$150-390)
- Block C = 10 sessions (\$250-650)

An initial assessment and introduction session costing \$50 will be conducted between the tutor, student(s), and parent(s)/guardian(s) to determine the student's needs and planning goals. Also, meeting times and places, and progress assessment will be discussed at this time. This fee is expected up-front (charged at the time of scheduling, be that over the phone or online), and is non-refundable. It is a separate fee from the Blocks program.

Policies

- For the protection of both student and tutor, there must always be another adult within hearing distance on the premises, or sessions will be met in a public place. No exceptions.
- Over the past 5 years of tutoring, SOL, LLC has discovered that both students and tutors perform best when limited to 30-60 minute sessions (depending on the age and learning abilities of the student), 1-2 times per week.
- Students tend to do best under somewhat consistent schedules, therefore SOL, LLC encourages regularly scheduled and attended sessions, particularly during school breaks. Assuming there are no planned family events, these school breaks are a perfect time to catch up and review material a student may be struggling with.
- As opposed to many other tutoring centers, SOL, LLC firmly believes in the positive results of customized, encouraging, one-on-one private tutoring sessions for every student. Formal assessments may or may not be given, based on tutor

preference. It is the belief, however, of SOL, LLC that formal assessments beyond the scope of those given by a child's school, tend to be unreliable.

- Tutors are independent contractors with SOL, LLC, and are free to use a variety of resources as they see fit. These may include certain learning websites, carefully selected worksheets, specially chosen books, a child's own school books or papers, online learning videos, curricula, etc.

Cancellations

- If you need to cancel or reschedule any tutoring session, you must do so at least 24 hours in advance, otherwise sessions will be counted towards Block fulfillment.
- If the student or parent cancels, or does not show up without previous notification more than 2 times, the student may be dropped.
- Unused tutoring hours/Block sessions are refundable up to 14 days from the date of purchase.
- If for any reason you are not satisfied with your initial tutor, please contact us and we will help match you with another tutor for a better fit.
- In the event of sickness, injury, or emergency (either weather or personal), a tutor may cancel or reschedule lessons by giving 6 hours prior notice to the parent or student, in which case no fees shall be incurred. If a tutor cancels or reschedules lessons more than 2 times within a month, we ask that parents or students please contact us right away.
- In the event of weather emergencies such as schools closings, mutual cancellation of sessions will occur with no penalties or loss of Block sessions. SOL, LLC operates out of Kettering City School District.

Obligations of the Tutor

- The Tutor undertakes to do all preparation prior to lessons and to structure lessons in such a way as to optimize time to the benefit of the Student.
- The Tutor shall keep confidential all information of the Student, and shall contact other parties involved in the education of the Student, only if given written permission by the Parent to do so.
- The Tutor shall at no time be required or obliged to execute homework or assignments on behalf of the Student.

- The Tutor agrees to update parents at least once a month on student progress, concerns, etc.
- The Tutor may not contact a student’s teacher or school without out expressly written (with signature and date) consent from at least one parent.
- As educators, tutors contracting with SOL, LLC are legally obligated to contact child protective services if they legitimately suspect abuse or neglect of any kind.

Obligations of the Student

- The Student or Parent(s) undertakes to assist the Tutor in identifying problem areas in which the Student needs specific tutoring.
- The Student and Parent(s) agrees that assignments, exercises or homework form an integral part of tutoring and undertakes to complete such work in a timely manner.
- The Student will be prepared for each tutoring session and have all materials ready by the beginning of each session.
- The Student or Parent(s) agree to sign a contract to be kept with SOL, LLC records, containing this same information.

No Warranties

- Due to the nature of learning, the Tutor and Student Owned Learning (SOL), LLC makes no promises or warranties with regards to a Student’s performance as a result of any tutoring provided.

Damages

- Neither the tutor nor Student Owned Learning (SOL), LLC is liable for damages (direct or indirect) arising from the use of the tutoring service, or errors/omissions in the content of the materials the tutor uses. The client, in signing the contract, agrees to waive claims arising from the use of the tutoring service.

Student Signature and Date: _____

Parent Signature and Date: _____